

## Invested in You. | Fall 2018 Washington State Bank

# Staff Spotlight ONLINE BANKING (101)

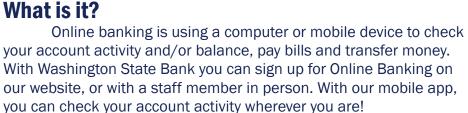


Kara Rodgers

Marketing Director

Kara grew up in the Winfield area before attending college at Western Illinois University. After college Kara moved home and began working for Any Wear Apparel as a Graphic Designer. At the end of August 2018, she began her new position as a Marketing Director at Washington State Bank. "Although my time at the bank has been short so far, I can easily say I love working here and the friendly environment Washington State Bank has."

Kara loves to spend time with her family, friends and her two dogs in her spare time. She also enjoys portrait photography. Kara is involved in Junior Achievement, Everfi and is a new Ambassador for the Chamber of Commerce here in Washington.



### Advantages

- Quick and Easy access to your accounts 24 hours a day
- Transfer between accounts right from your computer
- No more waiting for statements to reconcile your accounts
- Check images available immediately for you to review from your computer the instant they clear through the bank
- ITS FREE!
- No more having to write checks, pay for stamps, mail your billswe'll do all of that for you!

#### **Getting Started**

So you've decided that online banking is worth it. What's next? You can go to our website, and click on "Sign Up For Online Banking Here" in the top corner and fill out the application shown on the next webpage. If you don't feel comfortable with that, you are more than welcome to stop into any of our three locations and a Retail or Personal Banker will be happy to assist you.

#### **Troubleshooting**

Where do I go to access my online banking?

-Head over to our website www.washsb.com and look for the box in the top right corner that says "User ID". This is where you will login to the system.

What is my User ID?

-If you have not previously logged in, you will use the username given to you by the bank. Otherwise your User ID is wahtever you set it to previously.

My User ID isn't working. Now what?

-Have you logged into your account in a while? For added security, after 3 months of inactivity your online system goes dormant and you will not be able to log in. Call your bank branch if you are having this issue.

Invested in You - Washington, Fairfield, Columbus Junction



#### WASHINGTON HOMECOMING PARADE

On September 14th staff from our Washington branch walked in the Homecoming Parade. It was a hot day, but everyone had a great time handing out footballs and sunglasses along the route.



## WASHINGTON CUSTOMER APPRECIATION BARBECUE

In September we had our Customer Appreciation
Barbecue in Washington with the help from some of
our Columbus Junction staff. Despite the rain, we had a
great turn out and lots of fun!



### **FUN IN THE SUN CONTEST WINNER**

Our "Fun in the Sun" photo contest winner this year was Cailee Wenger. Cailee won a meat grilling bundle worth \$150 for the photo she submitted of her and her daughter sporting their WSB sunglasses. Thank you all who participated!

# OCTOBER IS NATIONAL PORK MONTH

To celebrate National Pork Month, Washington State Bank will be having a Facebook contest starting October 1st and ending on October 24th. To enter, just share the WSB National Pork Month photo. A winner will be chosen at random and given a \$50 pork bundle redeemable at the Washington Fareway. Don't forget to like us on Facebook to see all of our posts on upcoming events and promotions!





### FAIRFIELD KIDS' DAY PARADE

On September 15th staff from Fairfield and Washington participated in the Fairfield Kids' Day Parade. It was another hot one, but they all had a great time handing out WSB goodies.

Washington - 121 S Marion Ave. Fairfield- 1706 W Burlington Ave. Columbus Junction- 134 Main St. (800)-714-2287 www.washsb.com





